



## Terms and conditions:

These terms and conditions apply to all cruises made available by World Heritage Cruises.

By making a booking for a cruise, you warrant that you have read these terms and conditions and agree to be bound by them.

World Heritage Cruises reserves the right to cancel or vary the details of any cruise without notice and for any reason and shall incur no liability for any such cancellation or variation.

In the event World Heritage Cruises cancels a cruise you have booked and paid then all monies paid for your booking will be refunded in full within 14 days of the date of cancellation.

Children 5 – 16 yrs are entitled to child fares on World Heritage Cruises. Children 4 yrs and under are classified as infants and travel free of charge. Infants are not guaranteed a seat.

### **Pricing policy:**

World Heritage Cruises pricing is carefully monitored by our staff to provide our customers with the latest, competitive prices. All of our prices are in Australian dollars (AUD) and include GST (Goods and services tax).

ABN: 95 911 821 075

### **Tickets & Boarding.**

Boarding commences 30 min prior to the scheduled departure time.

All tickets are to be collected from the booking office prior to boarding.

The booking office is located next to the cruise vessel on the Strahan wharf, 18 Esplanade Strahan.

### **Cancellation policy:**

Booking cancellations must be made by notifying World Heritage Cruises booking office by email on [bookings@worldheritagecruises.com.au](mailto:bookings@worldheritagecruises.com.au)

### **Cancellation fees:**

No show on the day of the cruise - 100% of booking cost

Cancelled within 48 hours of scheduled cruise departure time – 100% of booking cost

Cancelled 48 hours or more prior to scheduled cruise departure time – Full Refund

### **Contact information:**

General enquiries: [enquiries@worldheritagecruises.com.au](mailto:enquiries@worldheritagecruises.com.au)

Bookings; [bookings@worldheritagecruises.com.au](mailto:bookings@worldheritagecruises.com.au)

Accounts: [accountspayable@worldheritagecruises.com.au](mailto:accountspayable@worldheritagecruises.com.au)

Ph +61 3 6471 7174

### **Privacy Policy:**

World Heritage Cruises is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We do not pass on/sell/swap any of your personal details with anyone.

Phone: 03 6471 7174 or 1800 611 796 Fax: 03 6471 7431

Email: [enquiries@worldheritagecruises.com.au](mailto:enquiries@worldheritagecruises.com.au) Web: [www.worldheritagecruises.com.au](http://www.worldheritagecruises.com.au)